

Amanda Snedaker
2168 Georgia Street
Napa CA 94559

Sep 1st 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I will be deeply annoyed if you take any action which will inhibit the ability of my most excellent internet provider, Sonic, to provide me with service. It is so very nice to talk to people for whom American English is native. It also wonderful to deal with a company who understands customer service. I have had dealings with the other two providers (that would be AT&T and Comcast) in my neighborhood (Napa, CA) and have nothing good to report. They are overpriced, arrogant and unresponsive. If I need help, I end up talking to India, it takes hours, and if I talk to more than one person (multiple calls generally being required to fix the slightest problem) I've gotten conflicting advice. I have managed to eliminate these two dismal examples of American business from my life. I can't imagine how they will behave if you eliminate alternative providers like Sonic from the market.

Urging you strongly to do the right thing and allow competition to proceed as it has been.

Sincerely,

Amanda Snedaker